

JP HEATING & AIR CONDITIONING

RESIDENTIAL & COMMERCIAL

- Furnace
- Air Conditioners
- Humidifiers
- New Construction
- Fire Places
- Air Cleaners
- Repair, Maintenance & Installation

COVID-19 (Coronavirus)

The health and safety of our customers and employees is our top priority. **At this time, JP Heating and Air Conditioning technicians and office staff are healthy and able to be of service to those in need.**

Our services are deemed an essential critical infrastructure workforce under Public Works. Explained as "Workers such as plumbers, electricians, exterminators and other service providers who provide services that are necessary to maintaining the safety, sanitation and essential operation of residences.

During these times we will be taking precautionary measures to ensure the safety of our customers and staff. Please take a moment to review the key information to help us all stay safe and healthy during these difficult and continually changing times.

- Our dispatchers will screen each call to make sure you along with our technicians will be safe coming to your home. Some questions we will ask are noted below.
 - Is anyone in your home showing signs of illness or currently sick? (Cough, fever, sore throat etc.)
 - Has anyone been ill in the last 2 weeks?
 - Has anyone traveled recently?
 - Has anyone in the home been exposed to COVID-19 that you are aware of?
 - Have you disinfected your home and the areas where our technician will be?

*** Our technicians have the ability to assess the situation when arriving to the home and if they feel the situation is unsafe or unhealthy has the authorization to cancel this appointment for their safety.

We will continue to follow recommended guidelines from the CDC (Centers for Disease Control), and our local Government.

We appreciate your continued support and share your concern with the rapidly changing COVID-19 situation. We are continuously monitoring this situation and will continue to take the necessary steps to provide a safe and healthy environment for our customers and staff.



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